I am being billed on my monthly telephone bill for an internet service that I did not order. The company name is NBWC internet web biz, and a phone number that is given is "out of service". The billing company for my phone bill has been rude and unhelpfull at getting to the source. I would like to know how I can be billed for something that I never ordered. I have been told through the billing company that it is ordered in person or through telemarketing. I am on the "No call" list and always hang up the phone when I get a telemarketer. Is this illegal, and how can I reach this company?